



QCY H4  
无线降噪耳机

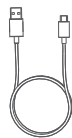


使用前,请下载安装QCY手机APP客户端  
以获得更便捷的耳机操控体验

## 包装内容物



耳机



充电线



音频线



说明书

说明书中的产品、配件、用户界面等插图均为示意图,仅供参考。由于产品的更新和升级,产品实物与示意图可能略有差异,请以实物为准。

## 认识耳机



## 设置耳机

开机/关机:

关机下,长按多功能键2秒开机。开机下,长按多功能键4秒关机。  
等待指示灯变化:开机白灯亮2秒;关机红灯亮1秒

蓝牙配对:

1. 无设备配对记录情况下,开机自动进入配对模式;
2. 有配对记录情况下,开机等待10秒后无连接则自动进入配对模式;  
(当耳机有两台及以上设备记录等待20秒无连接则自动进入配对模式)
3. 有配对记录情况下,关机状态长按多功能键5秒开机强制进入配对模式。

手机连接:

打开手机蓝牙,寻找“QCY H4”,点击连接即可。

恢复出厂设置:

同时长按多功能键+ANC按键大于3秒(白灯长亮2秒)。

## 双设备连接

可以同时连接两台播放设备,该功能出厂默认开启。

1. 耳机开机后,配对连接上第一个设备;
2. 在第一个设备上点击断开连接,耳机进入配对模式,与第二个设备配对连接上;
3. 在第一个蓝牙设备上,选择与耳机进行蓝牙连接。

## 功能操作

按键功能	
功能	操作
接听/挂断电话	单击多功能键
拒接电话	长按多功能键1秒
播放/暂停音乐	单击多功能键
下一曲	双击多功能键
上一曲	三击多功能键
音量+	单击音量键
音量-	长按音量键1秒以上 (每秒减两格)
ANC开/ANC关/ 通透切换	单击ANC键

触控功能	
功能	操作
临时通透模式	长按开启/松开关闭
游戏模式	双击开启/关闭
语音助手	三击唤醒

## 售后服务

QCY产品服务承诺:严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务,服务内容如下:  
在三包有效期内,您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。

- 1、自您购买之日起7日内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理、更换、退货的服务。
- 2、自您购买之日起15日内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理或更换的服务。
- 3、自您购买之日起12个月内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理的服务。

有下列情形者不属于保修范围内:

- 1、因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁损的。
- 2、自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。
- 3、未按使用手册操作或因人使用不当而造成损坏者,如产品浸水、腐蚀、掉落、挤压或露在异常温湿度环境下。

## 三包凭证

产品信息:

产品型号 -----

订单编号 -----

用户信息:

用户姓名 -----

联系电话 -----

联系地址 -----

退换货原因 -----

购买信息:

销售单位 -----

## FAQ

- 1.Q: 手机提示无法连接怎么解决?  
A: 将手机上的配对记录删除,删除后重新进行搜索配对连接即可。
- 2.Q: 听歌/通话没声音怎么解决?  
A: 先尝试按音量+键,若无声音,再进行如下操作:  
安卓手机在蓝牙连接名字的右边有个设置图标,点击进入,关闭手机音频和媒体音频,再重新开启,若还是无声,请将耳机重新与手机配对连接。
- 3.Q: 为什么视频/游戏有延迟?  
A: 受使用环境、网络、手机编解码等因素的影响,会引起手机传送音频数据到耳机时有不同程度的延迟。
- 4.Q: 听到的声音卡顿/断续怎么解决?  
A: 在使用时若周围有大量的Wi-Fi、5G/4G信号、大功率电器等等产生干扰,可能会引起卡顿、断续的情况,换个环境或者重新配对连接就可以解决了。

## 产品有害物质名称及含量

部件名称	有害物质					
	铅 (pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
耳机主体	X	○	○	○	○	○
电 池	○	○	○	○	○	○
配 件	○	○	○	○	○	○
充 电 线	X	○	○	○	○	○

本表格依据SJ/T 11364的规定编制  
O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。  
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

## 提示

1. 使用产品前请仔细阅读本使用说明书并请妥善保管;
  2. 首次使用时,请先将本产品充满电;
  3. 如果产品长期(超过2个星期)不用,请对其充电;
  4. 必须选择正规厂家生产且经过国家CCC认证的充电器;
  5. 若手机无法搜索到耳机,请将耳机重新进入配对模式或将耳机恢复出厂设置,若手机程序出错,请把手机蓝牙关闭再开启或重启手机。
- 请勿以任何理由拆除或维修改装耳机,否则可能会导致起火,电子击穿甚至彻底损坏本品;
  - 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境下);
  - 请避免靠近儿童或动物的眼睛使用产品指示灯;
  - 请勿在雷暴天气下使用该产品,雷暴可导致本产品工作不正常,并增加触电的危险;
  - 请勿用油及其他挥发性液体擦拭本产品;

注意:长时间使用耳机可能会造成听力损害,请合理安排使用时间。

使用年限

如本手册所述,在正常使用条件下,本产品的环保使用期限为10年。在此期间,产品不会泄露任何危险物质,本产品可以回收,必须按照当地法规处理。

若有售后服务需求,请联系客服  
电话: 4008-306-708

网址: www.qcy.com

制造商: 东莞市和乐电子有限公司

地址: 广东省东莞市道滘镇粤晖路325号





**QCY H4**  
Wireless Noise Cancelling Headset



For better use experience, please scan to download QCY APP before start-up.

**What's in the Box**



Headset



Charging cable



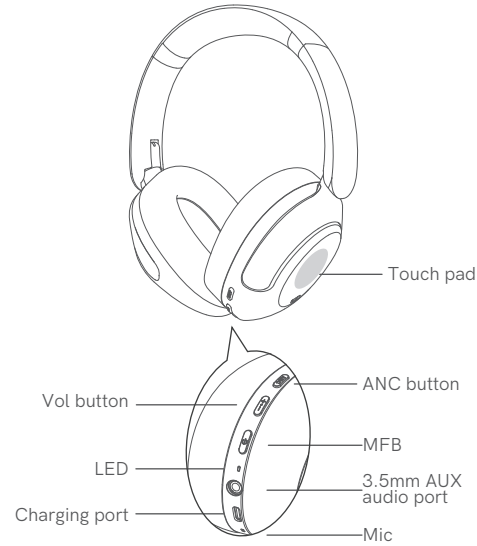
Audio cable



User manual

All pictures of the product, accessories and UI involved in this document are for reference only yet practical may vary due to product update.

**Overview**



**How to Use**

**Power on/off:**  
Press and hold MFB for 2s to power on headset(LED turns on white for 2s).  
Press and hold MFB for 4s to power off(LED turns on red for 1s).

**How to Turn Connectable:**

1. Power on headset to turn it connectable to device.
2. When there is only one device in connectivity record, power on headset and it will auto turn connectable if no device is connected within 10s. When there are two or more device, power on and it will do within 20s.
3. Or you can press and hold MFB for 5s to power on and turn it connectable directly.

**Bluetooth Connection:**  
On device, search QCY H4 and tap to connect.

**Factory Reset:**  
Press and hold MFB and ANC for 3s(LED turns on white for 2s).

**Multi-Point Connection**

This function is activated by default.

1. Power on headset and connect it to Device1.
2. Disconnect it from Device1 and it will auto turn connectable. On Device2, search QCY H4 and tap to connect.
3. On Device1, tap QCY H4 to connect.

**Functions**

Physical Buttons	
Answer/end call	Press MFB
Ignore call	Press and hold MFB for 1s
Playback/pause	Press MFB
Skip track forward	Double press MFB
Skip track backward	Triple press MFB
Volume up	Press Vol button
Volume down	Press and hold Vol button (two levels dropping per second)
Switch mode	Press ANC button to switch among ANC ON, ANC OFF and Transparency

Touch Pad	
Quick transparency mode	Keep touching to enter and release to quit
Gaming mode	Double touch
Voice assistant	Triple touch

**Warranty Card**

**Warranty Period**  
12 months after you purchase this item (or you may inquire your local shopper for more details).  
**Free Service:**  
Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

Free exchange service will not be accessed under following circumstances:

1. Damages caused unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Tips**

1. Before using the earbuds, please read the manual carefully and keep it for future references.
2. The earbuds need to be fully charged prior to first-time use.
3. If the earbuds are left unused for over two weeks, please recharge.
4. Please use the chargers made by qualified manufacturer.
5. If earbuds fail to be found by phone, please re-turn them connectable or restore factory settings. If a program error of phone occurs, please turn off and on Bluetooth function or reboot the phone.

**Caveats**

1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
  2. Do not store the earbuds in extreme temperatures (under 0°C or over 45°C).
  3. Avoid using the indicator close to the eyes of children or animals.
  4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electric shock.
  5. Do not use harsh chemicals or strong detergents to clean the earbuds.
- Note: please do not use earbuds for a long time as may damage your hearing.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.  
Manufacturer: Dongguan Hele Electronics Co., Ltd.  
Address: No. 325 Yuehui Rd. Daojiao Town Dongguan City Guangdong Province China

